



## E-BILL ENROLLMENT FORM

### Receive your water bill electronically

We are pleased to offer a paperless billing option to our customers. Instead of receiving a paper bill, you can sign up to receive your water bill electronically via email.

The Benefits of E-bill are:

- The service is absolutely free
- You will have one less piece of mail to sort through
- You avoid mailing delays in receiving your bill
- By going paperless, e-bill saves energy and resources

The E-bill will contain the same information that you are accustomed to seeing on your paper bill. The bill date, due date, amount due and other information will be the same. You will also be able to view your payment history and other details of your account through our website at [www.akwater.com](http://www.akwater.com).


You may opt to receive both a paper bill in the mail and an e-bill sent to your email or you can opt to receive the E-bill only. You will no longer receive a paper bill in the mail if you check the E-mail only box. Logon to your account on our website and update your "Bill Preference" on the left side of the screen by clicking the "edit" link or check the option that you wish on the attached form and mail or drop off to our office.

**\*\*\*Remember, if your email address changes, it is your responsibility to notify GHU or CUC of your new email address\*\*\***

Payment Methods:

GHU & CUC also offers a direct pay program where your payment can be directly paid from your bank account or credit card. This occurs on or around the 10<sup>th</sup> day after the billing date. You will have time to review your bill and contact our Customer Service Team with any questions or concerns before the payment made. Contact our Customer Service Team for further information and an Auto Pay application form. Or find this form and other information on our website under the "Your Account" tab on the homepage.

You may, of course, mail your check to us, call and make a payment or deliver your payment to our offices at 3691 Cameron Street.

 Please contact us at (907) 479-3118 if you have any questions.



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## Sign up Today!

To sign up for this option, please login to your account and edit your payment preference at [www.akwater.com](http://www.akwater.com), or complete the form below and return it to us using one of the following options:

-  Mail to our offices at:  
**OR**

3691 Cameron Street Suite 201  
Fairbanks, AK 99709
-  Fax to (907) 474-0619  
**OR**
-  Scan the Form and Email to [usainfo@akwater.com](mailto:usainfo@akwater.com)

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**\*\*\*\*Note: When enrolling for E-billing, all information must be completed in order to verify and secure your identity.\*\*\*\***

First Name/Last Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Service Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Check one option. Please note: If you select E-mail only, you will no longer receive a paper bill in the mail.

- E-mail only
  E-mail and paper bill

Email Address: \_\_\_\_\_

Confirm Email Address: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_