

SCHEDULE OF RATES AND CHARGES  
FOR WATER SERVICE

COMMUNITY UTILITIES OF INDIANA INC.

500 W. Monroe St., Suite 3600

Chicago, Illinois 60661-3779

SCHEDULE OF RATES AND CHARGES FOR WATER SERVICE  
Service Territory Formerly Known as Twin Lakes Utilities Inc., Water Service Company of  
Indiana, and Indiana Water Service, Inc.  
(Lake, Porter, Jasper, and Newton, Counties, Indiana)

Applicability

This schedule applies to all water service rendered by Community Utilities of Indiana Inc.

Monthly Rate for All Customers

The customer shall pay for each service connection a monthly rate which will be the sum of (A) a Base Facility Charge based on the size of the meter through which the customer receives such service, and (B) a Volume Charge based on the amount of water consumed during the monthly period. The Base Facility Charge shall also apply when the service is provided through a master meter and every individual dwelling unit is billed separately. The applicable Base Facility and Volume Charges are as follows:

A. Base Facility Charge\*

<u>Meter Size</u>	<u>Charge**</u>
5/8" & 3/4"	\$17.82
1"	40.11
1 1/2"	77.35
2"	121.93
3"	226.11
4"	374.86
6"	746.82

B. Volume Charge\*

Per 1,000 gallons	\$10.015***
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Unmetered Water Service\*

Flat rate for unmetered public drinking fountain	\$33.87 per monthly period
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\* Rates adjusted for HEA 1002 (URT Repeal) effective July 1, 2022

\*\*Subject to the Distribution System Improvement Charge in the attached Appendix A

\*\*\*Subject to the Water Tracker in the attached Appendix D

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Meter Readings and Billings

All meters will be read monthly. Metered and unmetered accounts will be billed monthly.

Other Charges

Reconnection Charge

If water service is disconnected by the utility for failure to pay a bill or for any reason in accordance with IURC rules, the customer will be assessed a charge of fifty-four dollars and no cents (\$54.00), which will be paid by the customer before service will be restored. If water service is disconnected at the customer's request due to seasonal residence and during normal business operating hours, the customer will be assessed a charge of fifty-four dollars and no cents (\$54.00), which will be added to the customer's next bill.

NSF Check Charge

A charge of twenty-five dollars (\$25.00) will be applied to customers whose check is returned by the bank due to non-sufficient funds (one charge per check each time it is returned). \$25.00

New Customer Charge

A charge of twenty-five dollars (\$25.00) will be applied to new customers initiating service in new or existing homes or commercial establishments. \$25.00

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Meter Testing Fee

In compliance with 170 IAC 6-1-11, the Company will test a customer's meter upon request up to two times at least twelve (12) months apart at no charge to the customer. A customer that requests an additional meter test will be required to pay the applicable charge below to defray the cost of the test (1) if the meter was tested at the customer's request within the prior thirty-six (36) months and the meter was previously found to be in compliance with 170 IAC 6-1-9; or (2) the test is made at the customer's request or due to a billing dispute and the meter is found to be in compliance with 170 IAC 6-1-9. If the meter is found to register in excess of the prescribed accuracy limits, the meter test charge will be waived. If the meter is found to register accurately or within such prescribed limits, the charge shall be retained by the Company. A written report giving the results of the test shall be made to the customer within ten (10) days after the test is complete, after which the customer will have five days to file an appeal.

The charges are listed below:

<u>Meter Size</u>	<u>Charge</u>
5/8" thru 1"	\$60.00
1 1/4" thru 2"	220.00
3" thru 4"	235.00
6"	300.00
Larger than 6"	Actual Cost

Late Payment Charge

Bills for metered and unmetered water service will be rendered monthly. Bills which remain unpaid for a period of more than seventeen (17) days following the mailing of the bill by the Company shall be delinquent and a late payment charge in the amount of ten percent (10%) on the first three (\$3.00) dollars and three percent (3%) of the excess over three (\$3.00) dollars shall be added to the bill and owed by the customer.

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Connection Charge

Customers shall be required to hire a licensed and bonded contractor to install the tap and water line at the customer's expense. In addition, the customer will be responsible for a \$50 inspection fee to cover the costs associated with the Company's inspection of the connection.

Issued Pursuant to

Cause No. 45651

May 3, 2021

Indiana Utility Regulatory Commission  
Water/Wastewater Division

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Issued by: Justin P. Kersey, President

Pursuant to the May 03, 2023, Order in IURC Cause No. 45651

**EFFECTIVE**

**July 1, 2023**

Indiana Utility Regulatory  
Commission

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Appendix A – Distribution System Improvement Charge (DSIC)

The Distribution System Improvement Charge (DSIC) set forth on this schedule is applicable where clearly denoted on other rate schedules, and this DSIC by meter size shall be added to all charges billed. Changes to the DSIC shall be occasioned by filings in accordance with Indiana Code Chapter 8-1-31.

<u>Meter Size</u>	<u>DSIC Charge by</u> <u>Meter Size</u>
5/8" and 3/4"	\$0.67
1"	1.51
1 1/2"	2.91
2"	4.59
3"	8.52
4"	14.12
6"	28.13

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Rules and Regulations

All water service furnished by the Company under this schedule is subject to such rules and regulations of the Company as are on file with the Indiana Utility Regulatory Commission and in effect from time to time. Any of the Company's rates, rules and regulations may be revised, discontinued or supplemented from time to time, in accordance with applicable law and the rules, regulations and orders of that Commission.

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Billing and Payment Options

The customer has the following payment options available in order to make bill payments:

1. Check or money order to the business office of the Utility:

Community Utilities of Indiana, Inc.

PO Box 70723

Philadelphia, PA 19176-0723

2. Automatic Bill Payment

Customers may sign up for automatic draft from a checking or savings account on the due date of their bill. There is no fee for this service.

3. Pay by Phone

Pay with check, credit card, or debit card via First Billing Services payment system 888-562-3451. A convenience fee is charged by First Billing Services for this service as outlined below.

<u>Residential Accounts:</u>	<u>Bill Amounts</u>	<u>Fee</u>
Credit/Debit, E-Check	\$0.01 - \$75.00	\$1.99
Credit/Debit, E-Check	\$75.01 - \$5,000	\$2.25
<u>Non-Residential Accounts:</u>		
Credit/Debit	\$0.01 - \$5,000	2.45%
E-Check	\$0.01 - \$5,000	\$2.25
<u>Auto Recurring Payments (Residential/Non-Residential)</u>		
Credit/Debit, E-Check	\$0.01 - \$5,000	\$0.99

4. Online Payment

Internet payments are accepted with e-check, credit card or debit card at: <https://connect.myutility.us>. A convenience fee is charged by First Billing Services for this service as outlined above in #3.

5. Paperless Billing

Customers who wish to stop receiving paper bills may sign up for the e-bill system

6. Electronic Billing

A customer may voluntarily elect to be billed through a paperless electronic billing system using standard form and protocols established and maintained by the Company. In administering this electronic billing option, the Company does not send such customer paper bills. Required information that otherwise accompanies a paper bill is transmitted to such customer electronically, or the internet link access to such information is transmitted electronically to such customer. Any applicable disconnection notice continues to be sent to such customer via United States mail. The Company may utilize unaffiliated third parties to electronically transmit bills to such customer. The Company is not responsible for any loss resulting from such customer's election to receive bills electronically, including but not limited to, any loss associated with damage to the retail customer's computer equipment or facilities and any loss associated with a their party's unauthorized use of such customer's information. Either the Company or such customer may, upon, thirty (30) days notice to the other party, terminate electronic transmission of bills without any liability to the terminating party resulting from such termination, and without affecting such customer's obligation to pay all amounts due to the Company. In such event, the Company begins to issue paper bills via United States mail to such customer as soon as reasonably practical. The Company reserves the right to determine whether a customer is eligible to be billed through its paperless electronic system.



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Appendix D – Water Tracking Factor

The water tracking factor set forth in this schedule is applicable where clearly denoted on other rate schedules and shall be occasioned solely by changes in the wholesale cost of water, in accordance with 170 IAC 6-5-1.

Water Tracking Rate \$0.36 per 1,000 Gallons

- (1) Inclusive of the following separate Tracking Factors:  
\$0.34 per 1,000 gallons approved pursuant to thirty-day filing #50762 per conference minutes August 14, 2024  
\$0.02 per 1,000 gallons approved pursuant to thirty-day filing #50698 per conference minutes January 24, 2024

**APPROVED BY  
CONFERENCE MINUTES  
30-Day Filing No. 50762  
August 14, 2024**  
INDIANA UTILITY REGULATORY COMMISSION

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Issued by: Justin P. Kersey, President  
Pursuant to the February 01, 2023, Order in IURC Cause No. 45651